Marketing Society Awards 2013





Summary

Gillette is a hugely successful brand chosen by millions of men every year and with a dominant market share.

Historically marketing had made Gillette synonymous with the 'swoosh' of a wet -shave, clean-cut look.

However, these days more and more trendy young men like to sport facial hair styles.

So Gillette launched the Fusion ProGlide Styler - their first product that could shave, edge and trim facial hair.

To promote it, we adopted a bold strategy - the world's biggest shaving brand would create a campaign *for* facial hair.

To bring the strategy to life Gillette partnered with Movember.

The ambition was to maximise Gillette's commercial return, whilst promoting Movember's cause to raise money for men's health.

After aligning Gillette and Movember's brand values, together we went on a mission to turn the UK's 'men into gentlemen'.

Our multi-faceted campaign featured a vintage barbershop and gentlemen's clubhouse on a 'street that time forgot' in London, a Metro cover wrap, press and poster advertising, social media, PR, on pack promotion and a strong internal engagement campaign at Gillette HQ.

The results surpassed our expectations and achieved our objectives.

We engaged our target audience of younger, trendier blokes through our partnership with Movember, social media and PR.

We engaged our colleagues at Gillette and directly raise £70,000 through employees taking part.

We drove trial and sales of the ProGlide Styler to make it the No. 1 razor on the market with £6.4m in sales across Movember.

We significantly grew our razors and blades business by increasing our overall market share by 6.5 percentage points.

We helped Movember achieve their most successful year ever with 363,000 moustaches grown raising over £20m for men's health.

Overall, for every £1 spent on the campaign we achieved £1.6 in incremental sales.

Background

Every year 11.5m men choose Gillette with 157 blades sold every minute giving Gillette a 68.2% share of the razors market.

Over many years Gillette has heavily invested in advertising and celebrity endorsement, so that almost every man knows Gillette is 'the best a man can get'.

As a result, Gillette's razors and blades are synonymous with the 'swoosh' of a wet shave and a fresh-faced, clean cut look.



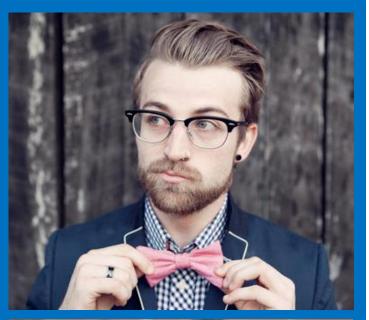


Challenge

More and more young men now like to sport facial hair.

From the sculpted lines sported by hip hop stars , to the just-out-of-bed stubble of indie-kids, to the full beards sported by hipsters up and down the UK.

As it stood, Gillette's relative lack of brand and product affinity with this audience needed to be addressed.





New Product Launch

As a result, in the summer of 2012 Gillette launched the Fusion **ProGlide Styler.**

It was the first electric razor from Gillette which can shave, edge and trim a variety of facial hair styles.

The ProGlide Styler was to be an important focus for Gillette to grow sales in a new category with a younger, trendier audience.





Objectives

With the aforementioned context we set ourselves four objectives:

- 1. Engage our target audience of younger, trendier blokes
- 2. Engage colleagues at Gillette to maximise the impact of the campaign
- 3. Drive trial and sales of the ProGlide Styler to make it the No. 1 razor on the market (in the 3 months to November it was the No.3)
- 4. Grow our overall Gillette razors and blades business by having a significant impact on our already strong market share and value sales





Approach

We knew that to achieve our objectives we needed a differentiating campaign to push Gillette into a new space.

We decided to adopt a bold strategy that had never been seen before at Gillette. The world's biggest shaving brand would create something counter intuitive - a campaign for facial hair.

It would have required a big investment in conventional advertising, so we considered other approaches that might be more effective and efficient, and decided to investigate partnerships.





Movember

We earmarked Movember as the perfect partner for Gillette.

They had created a cult charity brand with a strong following of a young , trendy moustache-sporting guys. We had the ProGlide Styler which was the perfect product for grooming moustaches and the promise of mutually beneficial marketing investment.

In a competitive pitch against other shaving brands, we managed to convince Movember of our shared brand values and our commitment to getting behind their great cause.

In addition to the four aforementioned objectives, we created a fifth objective centred on benefitting our new partner:

'Help Movember to grow more moustaches than ever before to raise a record breaking amount of money for men's health'





Shared Brand Values

The inspiration for our campaign came from the common ground between Gillette and Movember.

Gillette's brand values are masculine, genuine, cutting edge ,but with timeless style.

Movember is honourable, gentlemanly, old-fashioned, stylish, quirky and charitable.

The shared values formed our creative brief: 'Gillette and Movember bring the timeless qualities of the gentleman into the modern world'

Creative development very quickly re-interpreted our brief in a sharper and wittier way...











TURNING MEN INTO GENTLEMEN

Gentlemen's Barbershop and Clubhouse

The flagship centrepiece of our campaign was a vintage barbershop and gentlemen's clubhouse just off Carnaby Street. The space was a striking slice in the fabric of time where everything was from a bygone era and all men were gentlemen - it was a street that time forgot.

The barbershop offered free shaves to 'Mo Bros' throughout Movember whilst downstairs, a gentleman's clubhouse was created, offering a place to relax during the day and be entertained by night at one of the regular events organised by Gillette on their behalf.

The name of the barbershop was a cheeky nod to Gillette's famous end line... 'The Best A Mo Can Get'







Metro Cover Wrap

Our charm offensive began on the final day of October with a 4-page cover wrap of the Metro, urging men everywhere to register at Movember.com and be clean shaven by midnight. The conversation it sparked was guided to Twitter by the #GilletteMo.

Art direction was inspired by Gillette's iconic advertising from the 1950s and we adopted a distinctive tone of voice which humorously juxtaposed old-fashioned gentleman speak with modern day slang.

The execution mimicked a vintage newspaper and playfully create a series of spoof moustache related stories.





METRO

Your regular Metro packed with news, sport and features

THIS IS DEFFO AN ADVERT

GILLETTE PLANS MAJOR CHARM OFFENSIVE FOR MOVEMBER

Urgent bulletin just in: For reals stop gentlemanly invasion imminent stop

I off your tweeds, knock your trilbies back into shape and let the hairs on your upper lip bloom - it's Mo growing season again, that bangin' month of Movember when - like Excalibur pulled from the stone - we wield our Gillette ProGlide Stylers and shave, trim and edge our way from men to

And we want you. Serious.

Across our fair isle, from Newquay to Nafferton. from Canterbury to Camelford men everywhere are Mo'bilising. And they're marching jauntily to three easy steps: Grow a Mo with pride, wind back the timepiece to the well glorious age of the gentleman and help change the face of men's health. to look good and do good

Are you feeling us? Can you get down with it? Do you want also? "Lay it on me brother man" you say? Right-o. when you wield the Gillette ProGlide Styler, not only will it shave, edge and trim your hirsute Mo'sterpiece but 25 pence from every sale of a stickered pack will go straight to Movember to support prostate and testicular cancer initiatives, Awesomeness,



From civilian to civilised: Gillette is turning men into gentlemen, this Movember

Your Mo is your passport to citizenship of Movemberville.

Abso-loodle. No matter the trim of your Mo, whether it's 'The Pro-Wrestler", "The Wings of a Dove" or even "The Star of an Adult Picture Show," you're mos def invited to join our

charming-army of gentlemen. That's right recruits, lather up. It's time to look good and do good this Movember

Remember, this Mo-growing hi-jinx requires you to be clean shaven at midnight tonight. Enlist in the most gentlemanly of causes at Movember.com and then give yourself the highest of fives.



A FEW **WORDS OF SUPPORT** FROM THE LADIES:

"Oh my days, he was a real scallywag, but he's proper fit now," is just a sample of the coquettish whisperings that'll escape from the startled mouths of young ladies when you saunter past rocking out your Mo. True story chaps.



FOR REALZ. Gillette ENLIST AT MOVEMBER.COM

Sporting Section

PERFORMANCE ENHANCING MOS

GILLETTE PROGLIDE STYLER MAKES YOU A BETTER SPORTSMAN AND AN ALL ROUND GOOD BLOKE. END OF.

Science-gents, after lots of sketches and much musing, have conclusively conjectured that growing a Mo improves you as a sportsman and as a man. Like totally. And when it is expertly shaved, edged and trimmed with precision by using a Gillette ProGlide Styler the effects increase even more. Presenting their findings at a symposium of the urbane, they outlined three key advantages a Mo brings to the sporting arena.

The first advantage is what the pyscholo-gent community refers to as SWAG or to laymen, "getting your SWAG on." According to the experts, with a Mo you look good. And when you look good the ladies proper swoon and stuff. And when ladies swoon and stuff you are filled with confidence and ipsofactotally you play better.



Steeple-chaser maintaining balance with aid of face-rudder

The second advantage is L called aerodyMANics. According to the sciencegents, "say you've sprouted a handsome Mo, in the style of a 1970s Welsh rugby forward, the symmetry and protuberance act like a face-rudder."

"It's like this: you is engaged

in a well competitive steeplechase. It is an enterprise that requires speed, balance and a high degree of maneuverability. As you gallop full tilt towards the hurdles the advantage of the arrow-like stability and metronomic co-ordination your side-ways hair-fin affords is totally obvs."

Thirdly, you also enjoy ■ split-second advantages over your opponent with your Mo. It's called shock and follicle-awe. "Say you is like neck and neck in a sprint to the finish. Your opponent is trying to scope out how he is faring, so he like glances to his side. Total fail. See, he will be momentarily captivated by the lustrous wonder of your mouth browflowing like a stallion's mane in a wind tunnel. Forgetting the competitive nature of the

> admire it. He will be well jel. Meanwhile you to the scienceabout being a chap? It's ridic easy. When you sculpt say your "Tasmanian opening batsman Mo with a Styler and buy stickered paraphernalia and stuff. Cillette makes a donation to Movember

to support

So, you are doing good while looking good and being good at sports also. So come on playa, lace your



IS THIS THE MOST DASHING **SPORTS TEAM** OF ALL TIME?

The Marylebone Cricket Club XI of 1837 has long been considered the most dashing sporting team of all time - eleven players, eleven consummately coiffed kissers.

steeple-chase he will slow to

surge ahead and win," according gents. But what better all round Gillette ProGlide

prostate and testicular cancer initiatives.

boots up, get out your togs and join the Mo-growing team by registering at Movember.com.

THE RULES OF MOVEMBER **EXPLAINED**

1. Register on the internet contraption at Movember dot com.

2. On the first day of Movember your face must be as smooth as a new willow polished with linseed oil.

3. The object of the game is to grow and sustain a Mo.

4. If the Mo touches the sideburns, it will be a foul and you shall be red-carded. 5. There shall be no joining of the handlebars to the chin - that is a goatee, which has no business

6. You shall adhere to the gentlemanly



Like a willow stroking fours through the covers wield the ProGlide Styler this Movember and go from man to gentleman.

But could their title be under threat? The England National Rugby League team has pledged to grow their Mos this Movember. Abso-loodle. The fellas are ready to go from rugger men to gentlemen. We're already tipping them as winners in the Autumn Internationals, but could they be in for an even bigger prize - the title of the most dashing sporting team of all time?

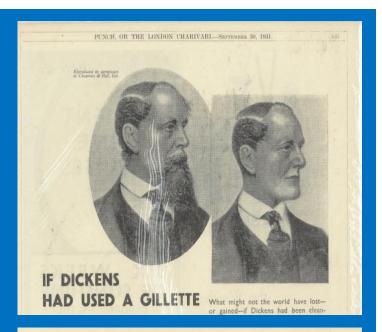


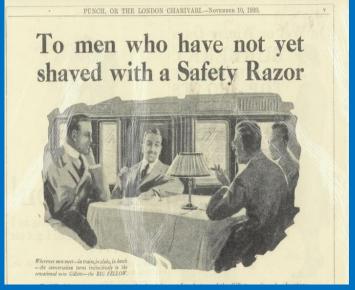
Newsprint and Bill Posters

Our 'newsprint' campaign launched in national newspapers, weekly and monthly men's magazines and match day programmes at international rugby games.

The executions were released in phases that were relevant to the Movember experience beginning with recruitment and donation, through to styling tips and finally being a hit with the ladies. Our newsprint campaign culminated in a specially commissioned 'thank vou' advert which let 'Mo Bros' know that Movember had raised a record breaking amount.

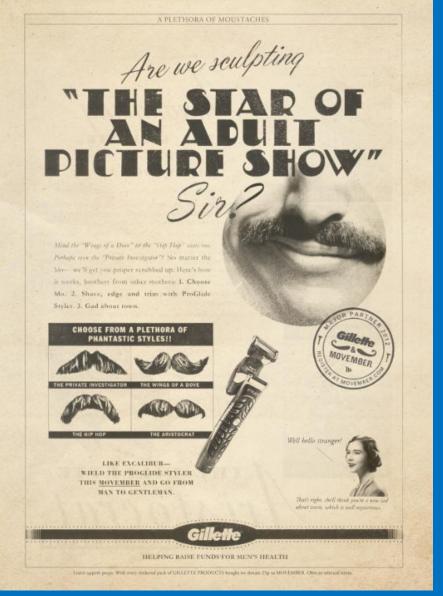
Our complementary 'bill posters' campaign ran throughout the month giving men styling tips and encouraged them to join in with Gillette and Movember.









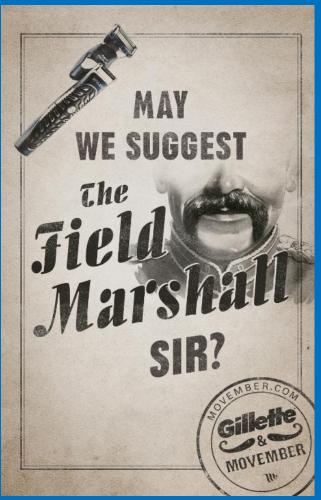


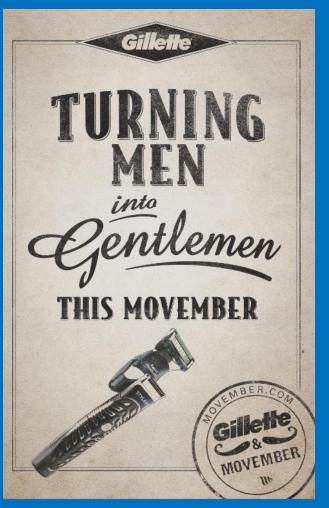














Wireless Services

A radio campaign brought messages of grooming, charm and panache to the airwaves with our unique tone of voice.

Absolute Radio ran Movember spotlights, even broadcasting one of their presenters enjoying a live Gillette shave in preparation for the month ahead.







Announcer: Gillette and Movember presents: Acts of kindness

Gent 1: So he was like: growing a mo, doesn't make you a gentleman and I was like Soz, but you are havin a laugh! I don't just look good, I is doing good also.

Gent 2: OMG bro, you is?

Gent 1: Totes though, Gillette donates cash to Movember, like on my behalf, when I buy their range of products and stuff.

Gent 2: Banging riposte!.

Announcer: Gillette: supporting men's health by turning men into gentlemen this Movember – 25p donation to Movember with every stickered pack bought in selected stores.

Announcer: Gillette and Movember presents: Panache

Gent 1: O.M.G you are rocking out the gentlemanly styles and that bro

Gent 2: LOL, you're too kind.

Gent 1: And I'm also loving your mo also.

Gent2: Well it's grown in the style of the Bard:

Gent1: Fo serious?

Gent2: Fo sho, like I'm writing love poems and this and that.

Gent 1: Well it is frightfully sick. The ladies will swoon and stuff.

Gent 2: Listen gangsta man peeps are going to see me rolling and they are going to be hating.

Announcer: Gillette: turning men into gentlemen this Movember.

Announcer: Gillette and Movember presents: Grooming

Gentleman 1: Oh my days like what is down with your face, bro?

Gentleman 2: I'm growing a Mo for Movember,

Gentleman 1: Well it's amazing balls though, like really.

Gentleman 2: Why thank you, I've been sculpting it with a Gillette Pro-Glide styler, it's like well precise.

Gentleman 1: So what style is it, the Hip Hop?

Gentleman 2: No no. It's "The Star of An Adult Picture Show" mo.

Gentleman 1: Big ups, nasty man.

Announcer: Gillette: turning men into gentlemen this Movember.

Announcer: Gillette and Movember present: Charm

SFX: Bar ambience throughout. We hear the noise of men and women mingling and talking.

G1: I say brother from another mother, this Discothegue is busting meaty beats.

G2: Isn't it.

Gentleman 1: Crikey Moses, scope her out, she's a proper hottie.

Gentleman 2: We should court her like, by deploying our swag.

Gentleman 1: Excellent thinking wing-gent...pardon me young lady...but you is reminding me of someone...my next girlfriend.

Gentleman 2: You, diggy-dog, have mad skills.

Announcer: Gillette: turning men into gentlemen this Movember.

Twittergram Etc.

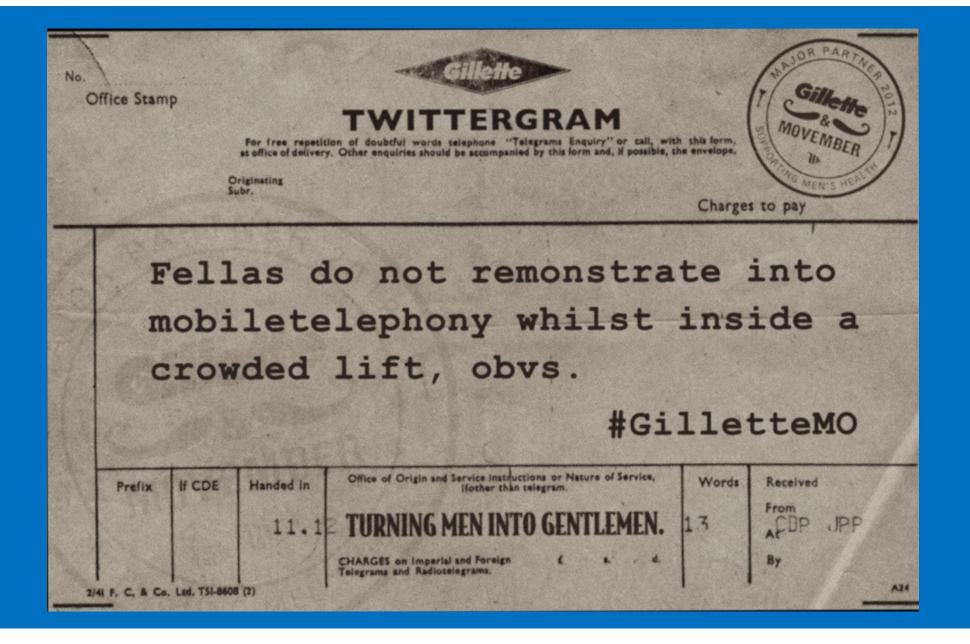
The Gillette Facebook community was treated to a daily dose of gentlemanly tips and conundrums. Fundraising was incentivised by gentlemanly prizes and those taking part in Movember continued to share their progress via social media.

Conversation was fuelled on Twitter with regular posts that built upon the natural chatter created by the barbershop and the high profile advertising launch.

Awareness of Gillette's activity was raised through Movember.com and emails to 'Mo bros' taking part.







> Follow





Loving the Movember adverts by Gillette in today's Metro:-)

> Follow

Rob Kelly

@_RobK_



Good to see Gillette backing Movember despite differing attitudes to facial hair. bit.ly /ROXZ6u



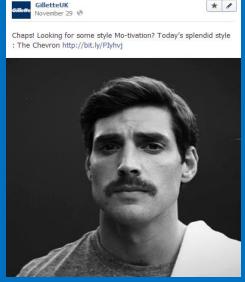
Gillette Movember ad on the radio = so lols ahhh



Loving the armstrong and miller gillette adverts on the radio - turning men into gentleman this movember!









Internal Engagement

At P&G's headquarters Gillette and Movember pulled out all the stops to get men to join the cause.

The campaign was launched internally to widespread acclaim with a roaming barbershop visiting the office and offered professional shaves to any men who wanted to become gentlemen for Movember.

Moustaches and Gillette ProGlide Stylers soon became the talk of the office creating unprecedented employee engagement (results later).





Brand Properties

Existing brand properties were used to spread the message of the partnership. On the pitch, the England rugby league team proudly wore 'Gillette & Movember' emblazoned on their shirts which accompanied branded hoardings, televised coverage, interviews. The partnership was also promoted through Sky's Soccer Saturday TV show, website and Fantasy Football Club.

In addition, the Gillette / Movember brand stamp was used as a 'TV tag' to an existing and on-going campaign.





On Pack Promotion

When gentlemen did head in-store to pick up the product, they were met with vintage point-of-sale and a behaviour changing promise of a donation to Movember with every stickered pack.

Major retailers were highly engaged by our campaign and were keen to have their own exclusive way of taking part in Movember and capitalising on the buzz around the category.





Public Relations

Our partnership and campaign made the headlines in daily newspapers and men's lifestyles magazines. Influential urban bloggers wrote about 'The Best A Mo Can Get' barbershop after attending the VIP launch at the beginning of Movember.

At the end of the month journalists wrote of the sheer scale of facial hair being removed as a sign of the campaign's success.











Gillette and teatures Movember branding on front, rear, and right sleeve.

The restyling of the kit is

part of Gillette's partnership

with Mourmber, designed to

roise awareness and funds. for their men's health partners - Prostate Center UK and The Institute of Cancer Research. The price also includes a Gibette Fusion Produce Soler, the perfect product to help you keep your Mo in check for the month. Fer your chance to win answer the following question: Which stadium will play hest to this Sunday's Email your answer, along







Hold on old chap, did you succeed against objectives?

Now, a gentleman doesn't like to brag, but we think we did rather well. In fact, we achieved some pretty spiffin' results





All results for judges eyes only.

1. Engage our target audience of younger, trendier blokes

(NB: We appreciate that social media metrics are soft measures, but they do indicate that we engaged our target audience. Rest assured that we also have some hard business metrics coming up later).







2. Engage colleagues at Gillette to maximise the impact of the campaign







3. Drive trial and sales of the ProGlide Styler to make it the number 1 razor on the market

All results for judges eyes only.





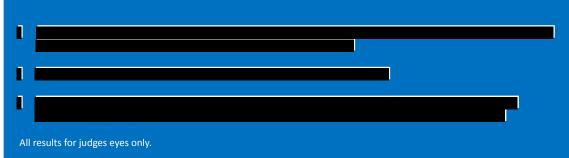
4. Grow our overall Gillette razors and blades business by having a significant impact on our already strong market share and value sales

All results for judges eyes only.

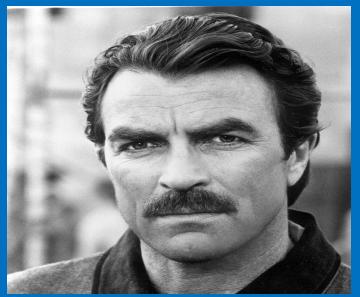




5. Help Movember to grow more moustaches than ever before to raise a record breaking amount of money for men's health







Return On Investment

All results for judges eyes only.





"Our Movember campaign in the UK & Ireland rounded off a fantastic 2012 for Gillette. We were launching a new product, talking to a new group of men, working with a new partner, and planning a campaign with a wholly new equity, voice and presence for the Gillette brand. It was a big campaign for us and our agency teams surpassed all expectations across the board - building our business, engagement amongst consumers and helping to support unprecedented employee engagement on a marketing initiative. They certainly rose to the challenge of turning 'Men into Gentlemen' in Movember 2012."

Patrick Megarry, Gillette UK&I

"Given Movember's vision and Gillette's brand values the partnership always felt like a fantastic fit, however, the campaign in 2012 surpassed expectations. Gillette added a huge amount of value by delivering a boost to awareness with the above the line advertising and in store activity, but also provided remarkable experiences in the form of the barbershop in London and the visits of barbers to some of our key community supporters. Just as importantly though, we were delighted to see the amazing Mo Growing and fundraising efforts throughout P&G across the UK".

Hywel Mills, Movember